



Enriching Lives & Connecting Communities

Rain Checks

LinRick
Policy No. 11030

Revision Date: December 16, 2013

Policy Statement

LinRick Golf course has established this policy and procedures for issuing rain checks for patrons.

Guidance:

1. Rain checks will be issued to patrons when the course becomes unplayable or the course has been closed due to severe inclement weather. Rain checks will not be issued for short rain delays or simply because patrons do not wish to complete their round of golf.
2. Rain checks will not be issued on days when players start their rounds during periods of inclement weather. Signs will be posted notifying patrons when Rain Checks will not be issued.
3. The Manager on duty may approve exceptions to this policy due to unusual circumstances such as emergencies or injuries.

Procedures:

1. All Rain Checks will be issued utilizing the Point of Sale System. Cashiers will obtain a Rain Check number from the Rain Check Log and enter required information into the log and into the Point of Sale System.
2. Patrons wishing to redeem Rain Checks must present the Rain Check receipt to the cashier. The Cashier will verify the Rain Check validity in the Rain Check Log, annotate the log as to redemption, then process the Rain Check thru the Point of Sale System. The Rain Check receipt will be place into the Cashier drawer.
3. Redemption of lost or stolen Rain Checks must be approved on a case by case basis by the General Manager or the Head Golf Professional. Such redemption will only be approved if the Rain Check Log clearly shows that the Rain Check has been issued to the patron and not previously redeemed.

ADOPTED BY RICHLAND COUNTY RECREATION COMMISSION BOARD

BOARD MEETING DATE: December 16, 2013
(Date Approved)

APPROVED: J. Marie Green
J. Marie Green, Chair

For more information about this policy, contact the Executive Department.