



Enriching Lives &
Connecting Communities

Accessibility and Non-Discrimination Policy

Safety and Security
Policy No. S-005

New Policy Date: January 25, 2016

Policy Statement

The Richland County Recreation Commission (RCRC) is dedicated to providing quality services and park and recreation programs that are inclusive and accessible to all patrons. The agency will ensure compliance with Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990 by taking all reasonable steps to remove barriers to participation in programs and services. In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 (ADA), RCRC will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

GUIDELINES:

1.0 Effective Communication:

RCRC will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in RCRC programs, services, and activities. Accommodations may include qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments

2.0 Modifications to Policies and Procedures

RCRC will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcome in RCRC offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or modification of policies or procedures to participate in a program, service, or activity of RCRC, should contact the ADA Coordinator, 7473 Parklane Road, Columbia, S.C. 29223, 803.741.7272, ext. 187 as soon as possible but no later than 14 business days before the scheduled event.

RCRC will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public, but are not accessible to persons who use wheelchairs. The ADA does not require the RCRC to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

3.0 Requests for Assistance/Services

The RCRC is committed to maximizing program participations. Patrons with questions regarding program accessibility and requests for reasonable accommodations should contact the ADA Coordinator, 7473 Parklane Road, Columbia, S.C.29223, 803.741.7272, ext. 187 as soon as possible but no later than 14 business days before the scheduled event. In some instances, additional, specialized accommodations may be needed. Whenever reasonable, patrons should make requests for specialized accommodations at least 14 calendar days in advance of the program/event start date.

Requests should be placed in writing and include information on the specific program/service, location of program, requested accommodation, etc.

4.0 Concerns/Complaints:

Complaints that a program, service, or activity of RCRC is not accessible to persons with disabilities should be directed to the facility manager. Patrons should communicate directly to the ADA Coordinator listed below on any concern which is not resolved within 14 business days by the facility manager.

Richland County Recreation Commission

ADA Coordinator
7473 Parklane Road
Columbia, S.C. 29223
803.741.7272, ext. 187

If there is no satisfactory resolution of an issue within 14 business days of notifications to the ADA coordinator, the patron may contact: Office of the Executive Director, 7473 Parklane Road, Columbia, South Carolina 29223; Phone 803-741-7272, Fax 803-741-2028.

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ADOPTED BY RICHLAND COUNTY RECREATION COMMISSION BOARD

BOARD MEETING DATE: January 25, 2016
(Date Approved)

APPROVED: J. Marie Green
J. Marie Green, Chair

For more information about this policy, contact the Safety and Security Department.